

CROYDON

Community Response Plan



Southland has **NO** Civil Defence sirens

(fire brigade sirens are not used to warn of a Civil Defence emergency)

Please take note of natural warning signs as your first and best warning for any emergency.



Croydon Community Response Plan 2019

If you'd like to become part of a community response group in your area please email community@cdsouthland.nz

In the event of an emergency, communities may need to support themselves for up to 10 days before assistance arrives.

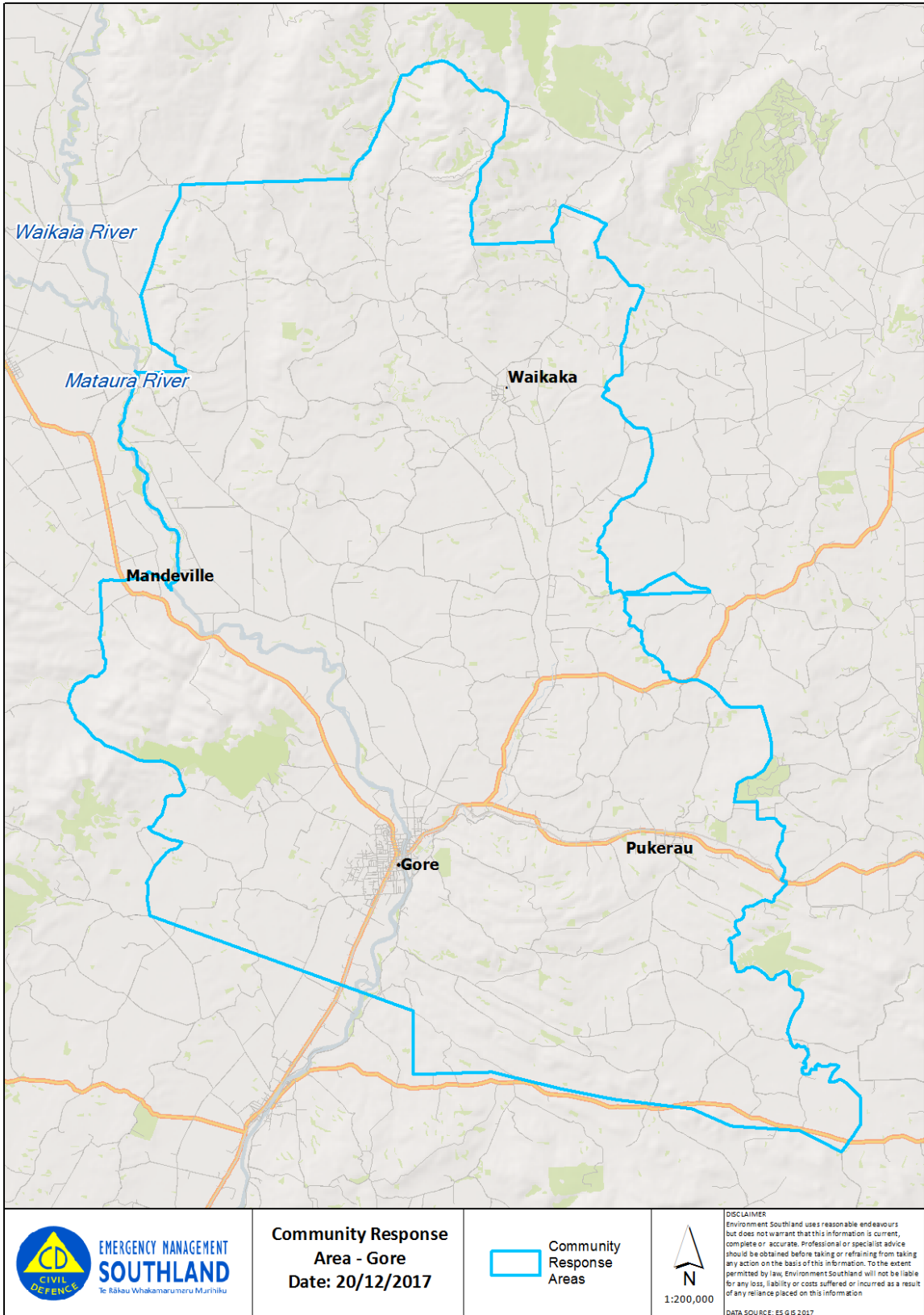
Community Response Planning

In the event of an emergency, communities may need to support themselves for up to 10 days before assistance arrives. The more prepared a community is, the more likely it is that the community will be able to look after themselves and others. This Plan contains, a short demographic description of the Gore area, information about key hazards and risks, information about Community Emergency Hubs and important contact information to help the community respond effectively. Members of the Heartland Hotel team have agreed to work together to support the community in an emergency and will be Emergency Management Southland's first points of community contact. During a major emergency event, this facility may be scaled up to a Civil Defence Centre by Emergency Management Southland to provide access to government agencies to meet the needs of people who may require additional support.

Demographic details

- The population of Gore is 12,033.
- The Gore Heartland Hotel Croydon is located within the Gore District Council area.
- The West Gore area has a population of approx. 2,700 people (according to Stats NZ, 2013).
- Gore is an agricultural support town in eastern Southland and is situated by the Mataura River.
- The Mataura River divides the town into Gore and East Gore, the largest part being on the western bank. It provides drinking water for the town and it also brings in tourists to its internationally recognised brown trout fisheries.
- Gore is on the historic flood plain, and whilst there is a flood protection scheme which protects some areas from flooding, as with any such scheme, there is the potential for stop banks to fail or the design capacity to be exceeded.

The below map is not to limit the area of Gore but to give an indication of the extent of the geographic suburbs. Flexibility needs to be maintained considering that a specific disaster may render existing geographical boundaries irrelevant.



Hazard and Risk information

Potential hazards and risks for Heartland Hotel Croydon area include:

Earthquake

- Like much of the South Island, the Gore area would be affected during an Alpine Fault earthquake. The most likely impacts for Gore would be loss of lifelines causing loss of communication, water supply, power, sewage and road disruption.

Flooding

- Gore has been affected historically by flooding including the 1968 and 1978 floods. The entire town is potentially at risk from flooding but stop banks in the area have helped to mitigate this risk.

Agricultural and biosecurity

- Gore plays a major role in supporting agriculture industry. Any impacts to livestock or for land use could have major economic and health impacts, especially around psychosocial impacts.

Road Infrastructure damage

- Gore is situated on SH1 and is a main thoroughfare for tourists travel between Invercargill and Dunedin. The town provides industry and goods to surrounding areas. Anything that may impact the delivery of goods to service the area needs to be considered.

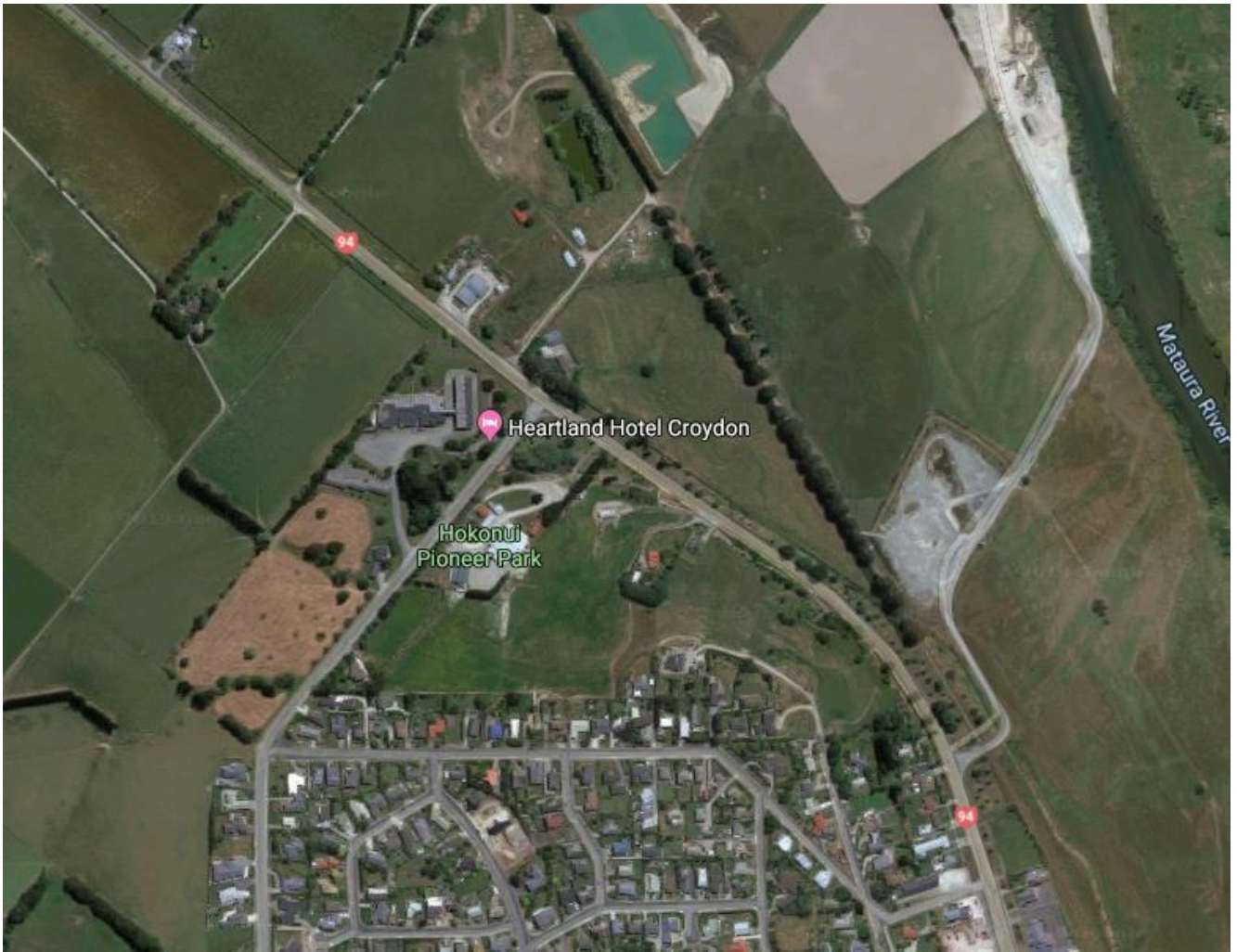


Figure 1: Heartland Hotel Croydon

Identified potential vulnerable sub communities

- Secondary schools - Gore High School (approx. roll 487 students) and St Peters College (approx. roll 382 students)
- Primary Schools – Gore Main School (approx. roll 217. Years 0 – 6). West Gore School (approx. roll 244. Years 0 – 6). East Gore School (approx. roll 104. Years 0 - 6). St Mary’s School (approx. roll 185. Years 0-6). Longford Intermediate (approx. roll 165. Years 7-8)
- Kindergartens – Longford Kindergarten (approx. roll 33), Oxford Kindergarten (approx. roll 37), Elsie Kindergarten (approx. roll 40)
- Preschool – Gore Playcentre (approx. roll 44), ABC Gore (approx. roll 54), Gore Preschool Early Learning Centre (approx. roll 111), Akoranga Pre-school (approx. roll 49)
- BUPA Windsor Park Retirement Village, BUPA Windsor Park Care Home, and Resthaven Retirement Village, Albany House Rest Home, Parata Rest Home
- Elderly living in the community
- People with disabilities, high risk medical conditions or with mental health issues
- Families that have recently moved to the area particularly from outside of Gore
- Tourists

Community Emergency Hubs

Community Emergency Hubs provide pre- identified places where the community can gather in the event of an emergency. Not all Hubs will be suitable during an emergency, and it is up to the community to decide at the time. It is possible that a new venue may need to be found, but the concept of a location where the community can gather is vital during a response as people seek immediate support, shelter, comfort and information.

Each pre-determined location will be provided with a hub guide and those involved will be able to access advice from Emergency Management Southland if they require further information or support.

The Heartland Hotel Community Emergency Hub location is:

- 100 Waimea Highway, Croydon, 9776

If a major emergency occurs which exceeds the capability of the community to cope, then a Civil Defence Centre will be set up at this location.



Figure 2: Gore Aerial Map

Key identified local resources

Organisation	Phone	Other details
Jones & Cooper	03 208 4794	Builder
T M Brumby Builder Ltd	03 208 6524	Builder
Carpentry South	03 202 5597	Builder
Laser Electrical Gore	03 208 0441	Electrical
Dore Electrical Service Ltd	0274 889 834	Electrical
Prime Electrical	027 208 6440	Electrical
Laser Plumbing Gore	03 208 6299	Plumbing
Bill Sheddan Plumbing Ltd	03 208 5841	Plumbing
Allen Plumbing & Gas	0274 358 231	Plumbing

Schools, Rest home, Medical

Name	Phone	
Gore Hospital	03 209 3030	9 Birch Lane, GORE 9710
Gore Medical Centre	03 208 9222	12 Eccles St, GORE 9710
Resthaven Retirement Village	03 208 9440	208 Main St, GORE 9710
BUPA Windsor Park Care Home	03 208 6580	3 McKellar St, GORE 9710
BUPA Windsor Park Retirement Village	03 208 6585	9 Reaby Rd, GORE 9710
Albany House Rest Home	03 208 0749	28 Albany St, GORE 9710
Parata Rest Home	03 208 6303	39 Kitchener St, GORE 9710
Gore High School	03 208 9130	18 Coutts Road, GORE 9710
St Peter's College	03 208 9060	121 Kakapo Street, GORE 9710

Gore Main School	03 208 7615	39 Arwick St, GORE 9710
Gore West School	03 208 7586	120 Kitchener St, GORE 9710
St Mary's School	03 208 7733	14 Aedwick St, GORE 9710
Longford Intermediate	03 208 7416	5 Wayland St, GORE 9710

Water Treatment and Supply

Organisation	Phone	Other details
Water Treatment Plant (GDC)	03 209 0330	Water and Waste Services Staff at GDC

Electrical Services

Organisation	Phone	Other details
Power Net	0800 808 587	enquires@powernet.co.nz
	03 211 1899	

Community Response Group Contact lists

Emergency Management Southland

Duty Advisor	03 211 5411	0800 76 8845	ems@cdsouthland.nz
Community Advisor	03 211 5450	03 211 5451	community@cdsouthland.nz

Key local emergency service contacts

<p>Please note that these local numbers may be diverted to a communications regional number.</p> <p>IN AN EMERGENCY RING 111</p>

Police	Gore Police Station	03 203 9300	2 Hokonui Dr, GORE 9710
Fire	Gore Fire Station	03 208 7799	51 Hokanui Dr, GORE 9710
	Kingswell Station	03 216 3100	151 Stirrat St, Kingswell, INVERCARGILL 9812
St John	Gore Station	03 208 6617	35 Charlton Rd, WEST GORE 9710

Community Emergency Hub key holders

Name	Contact	Phone	Second phone or email
Tim Foster	027 808 3924	03 208 9029	timf@heartlandhotels.co.nz
Heartland Hotel Croydon	03 208 9029	0800 69 69 63	croydon@heartlandhotels.co.nz



Figure 3: Gore potential flood Map

Groups into Recovery

Community Response Groups will be vital during the recovery of a community. They will be able act as a connection between the community and the recovery team. They will have key local knowledge and understand the effects of decisions on the local community. They will be able to identify areas of the most importance to the community and suggest ways to work towards the communities' end goals. The process around community recovery will be described in greater depth in the Southland Recovery Plan.