

TE ANAU

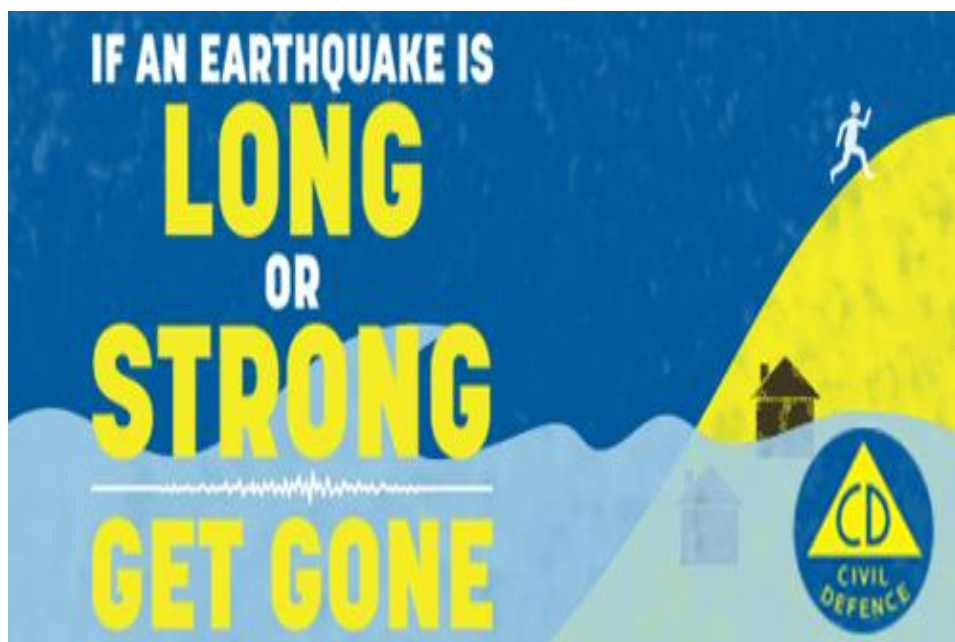
Community Response Plan



Southland has NO Civil Defence sirens

(fire brigade sirens are not used to warn of Civil Defence emergency)

Please take note of natural warning signs as your first and best warning for any emergency.



Te Anau and Manapouri Community Response Plan 2022

Find more information on how you can be prepared for an emergency

www.cdsouthland.nz

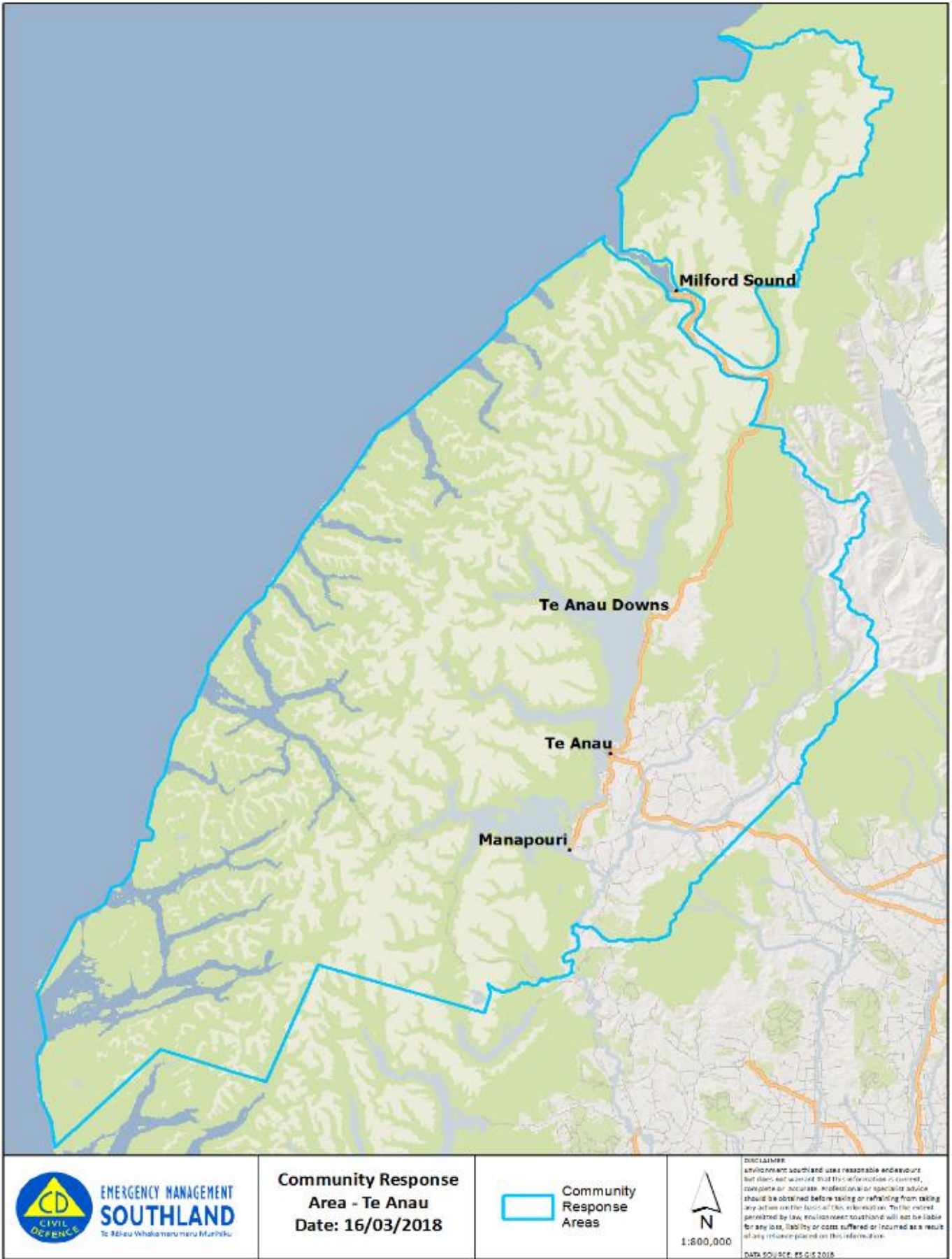
In the event of an emergency, communities may need to support themselves for up to 10 days before assistance arrives.

Community Response Planning

The more prepared a community is the more likely it is that the community will be able to look after themselves and others. This plan contains a short demographic description of Te Anau information about key hazards and risks, information about Community Emergency Hubs where the community can gather, and important contact information to help the community respond effectively. Members of the Te Anau Community Response Group have developed the information contained in this plan and will be Emergency Management Southlands first points of community contact in an emergency. Contact details for helicopter businesses are held jointly by Emergency Management Otago and Emergency Management Southland. The Fiordland Response Plan includes extensive detail for the Fiordland area.

Demographic details

- Te Anau and Manapouri are contained within the Southland District Council area.
- Te Anau has a resident population of approx. 2,750 people. It also has a number of holiday homes.
- Te Anau Airport, Manapouri is located 15 km south of Te Anau and 5 km north of Manapouri, on State Highway 95
- The basin community has people from various service industries, tourism-related businesses, Department of Conservation, fishing, transport, food, catering, and farming.
- The town has a medical centre, ambulance, police and fire service, one secondary school, a primary school, and two preschool options as well as a primary school and preschool in the wider district.
- Manapouri has a resident population of approx. 300 people; a number of homes are vacant as they are holiday homes, it has a fire station.
- A wide range of accommodation provides over 4,000 beds for tourists that frequent the area particularly during the summer months.
- The broad geographic area for the Te Anau Community Response Plan includes the Milford Rd to Lake Gunn, The Key, Manapouri, and surrounding areas, see map below for a more detailed indication.
- This is not to limit the area but to give an indication of the extent of the geographic district. Flexibility needs to be maintained considering that, a specific disaster may render existing geographical boundaries irrelevant.



Hazard and Risk information

Potential hazards and risks for the Te Anau and Manapouri areas include:

Earthquake

- Fiordland region has frequent earthquakes and will be seriously affected during an Alpine Fault event. The most likely impacts for Te Anau and Manapouri would be loss of lifelines, causing isolation with damaged buildings, roads, likely loss of communications, water supply, sewage and power. It is likely to cause changes to the natural environment creating slips and affecting the natural beauty of the surrounding mountains, and possibly affecting waterways and underground water sources.

Flooding

- Flooding can affect Te Anau and Manapouri by cutting access to the basin and to Milford disrupting the ability of tourists to travel and the delivery of essential goods. Bridges are vital infrastructure that also carry telecommunications water and other services across rivers. Failure of the Upukerora bridge would cut off road access to Milford Sound and houses beyond the bridge from essential supplies. Communication services were cut to Te Anau in 2010 when flooding damaged the Whitestone Bridge. High lake levels unlike river flooding can take days to weeks to subside.

Weather

- Heavy snow fall could impact on the ability of tourists to travel and the delivery of essential goods to the region.
- The geography and landscape Fiordland can intensify the tunnelling effect of high winds and pose a significant hazard to those travelling and to buildings.
- Heavy Rain besides causing flooding can trigger landslides.
- The Te Anau basin is a drought-prone area based on climate and soil type. This will affect the area with the demand for water to service the town as well as the farming industry.

Agricultural and biosecurity

- As Te Anau also supports the surrounding farming community, any impacts on livestock and farmland will have major long term impacts on the communities.

Road Infrastructure damage

- Situated on a main tourist route any impact will have large repercussions for the area. All goods that service the area are delivered by road. Any long term closure of the Milford Road and or Doubtful Sound will seriously impact the townships economy.

Identified potential vulnerable sub communities

- Schools – Te Anau School (School (approximate roll 270. Years 0 – 6). Mararoa School (approximate roll 50. Years 0 – 8). Fiordland College (approximate roll 240. Years 7 - 13).
- Kindergarten – Fiordland Kindergarten licensed for 40 children,
- Preschool – The Key Playcentre licensed for 40 children, Te Anau Childcare licensed for 35 children, The Blue Duck Early Learning Centre is licensed for 65 children.
- Elderly in the larger community and Residents of Te Anau retirement housing, Pop Andrew Drive;
- Rurally isolated people including migrant employees;
- People with disabilities;
- People with high risk medical conditions – the medical centre and pharmacists can source this information if needed;
- Tourists

Community Emergency Hubs

Community Emergency Hubs provide pre- identified places where the community can gather in the event of an emergency. Not all Hubs will be suitable during an emergency, and it is up to the community to decide at the time. It is possible that a new venue will need to be found, but the concept of a location where the community gather is vital during a response as people seek immediate support, shelter, comfort and information.

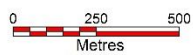
Each pre-determined location will be provided with a hub guide and be able to access advice from Emergency Management Southland if they require further information or support.

In Te Anau and Manapouri the Community Emergency Hub locations identified by the community are:

- Fiordland Community Events Centre – 20 -22 Luxmore Drive
- Te Anau Working Mens Club – Pop Andrew Drive
- Fiordland New Life Church - Blatch Rd
- Fiordland Community House – 21 Luxmore Drive
- Te Anau Rugby Club Rooms - Dusky St
- Manapouri Lakeview Motor Inn – 68 Cathedral Dive, Manapouri
- Manapouri Hall – 11 Hall Road, Manapouri



Te Anau



Map Scale 1:5,000 @ A0
Map Date 17 May 2018
Imagery Date 18 November 2017

Key identified local resources

Building supplies

Organisation	Phone	Other details
Paul Young Building	03 249 7646	paulandkendra@xtra.co.nz
Tony Brand Building	027 472 888	thebrands@xtra.co.nz
Roberts Brothers Southland	0274 314 663	tomcarol@xtra.co.nz
Ross McEwan Builder Ltd	03 249 7393	ross@thecroft.co.nz
Still Building	021 596 808	g.a.still@xtra.co.nz
Fiordland Homes	027 499 8702 / 03 249 7433	santhaandroger@xtra.co.nz
Sherlock Homes	Gary 027 201 7865	john@sherlockhomes.co.nz
Mitre 10	03 249 7661	teanau@mitre10.co.nz
Place Makers	0 3249 7774	

Water Treatment, Supply and Plumbing

Organisation	Phone	Other details
Fry's Plumbing	03 249 7448	frysplumbing@xtra.co.nz
Te Anau Plumbing	03 249 8065	admin@teanauplumbing.co.nz
Barnes Plumbing	03 249 8791	barnesplumbing@gmail.com
Southland District Council	0800 732 732	sdc@southlanddc.govt.nz

Electrical Services

Organisation	Phone	Other details
Power Net	0800 808 587 / 03 211 1899	enquires@powernet.co.nz
Caird Electrical Services	03 249 7403	
Barker Electrical	03 249 8006	
Fiordland Electrical	03 249 7319	steve@fiordelec.co.nz
Possum Power Ltd	027 333 4127	possumpower@xtra.co.nz
Jones Electrical	021 255 2498	admin@joneselectrical.biz
Custom Electrical	021 655 556	
Te Anau Electrical	03 249 7846	

Additional resourcing

Organisation	Phone	Other details
Te Anau Four Square	03-249 7547	teanau@foursquare@foursquare-si.co.nz
Fresh Choice	03-249 9330	fcteanau@xtra.co.nz
Te Anau Dairy	03 249 7849	
Mobil	03-249 7247	mobilteanau@xtra.co.nz
Caltex	03-249 7140	stephen.caltex58@gmail.com
Lakeside Service Centre	03-249 7750	lakesideservice@outlook.co.nz
Manapouri Motors	03 249 6644	manapourimotors@xtra.co.nz
Carran Scott Contracting	03 249 7660	carran.scott@xtra.co.nz
Evans Freight	03 249 7119	info@evansfreight.co.nz
McGregor Concrete Ltd	03 249 7051	mcgregor.concrete@xtra.co.nz
Manapouri Diggers	03 249 6939	ingeranddave@manapouri.com
Downers EDI	03 249 7004	
Engineering Services Te Anau	03 249 7649	estal@xtra.co.nz
Te Anau Earthworks Ltd	03 249 9375	earthworks@xtra.co.nz
Fiordland Fishermens Radio	03 249 9050	
Manapouri Café & Dairy	03 249 6619	
Allied Petroleum 24/7 Fuel	0800 383 566	31 Waiau St, Manapouri

Schools, Rest home, Medical and Community Organisations

Name	Contact	Phone	Email
Fiordland Medical Centre		03 249 7007	
Fiordland Community Pharmacy	George Batchelor	03 249 92 68	george@fiordlandpharmacy.co.nz
Fiordland Community House	Vicki Shayler	03 249 7754	fiordlandemployment@xtra.co.nz
Fiordland College	Lynlee Smith	03 249 7819	admin@fiordlandcollege.school.nz
Te Anau School	Grant Excell	03-249 7131	admin@teanau.school.nz
Mararoa School	Mary Baigent	03 249 5816	office@mararoa.school.nz
Te Anau Kindergarten		03 249 7585	fiordland@ska.co.nz
The Key Playcentre		03 214 2033	administrator@playcentresouthland.co.nz
Te Anau Childcare Centre		03 249 7858	info@southernstars.co.nz
The Blue Duck	Tina Hardie	03 249 7177	tina@blueduckchildcare.co.nz
Department of Conservation		03 249 0200 0800 362 468	
Southland District Council Councillor			
Southland District Council Community Partner			

Community Response Group Contact lists

Emergency Management Southland

Duty Advisor	03 211 5411	0800 76 8845	ems@civildefencesouthland.govt.nz
Community Advisor	03 211 5450	03 211 5451	community@civildefencesouthland.govt.nz

Key local emergency service contacts

Police	Tod Hollebon		
Fire	Te Anau	03 249 7500	
Fire	Manapouri	03 249 6830	
St John	Katrina Andrew		
St John	John Lambeth		

Community Emergency Hub key holders

Name	Contact	Phone	Second phone or email
Fiordland Events Centre	Jude Cantwell	03 249 8680	
Te Anau Club	Trish Hartford	03 249 7113	office@teanaclub.org.nz
Fiordland New Life Church	John Steffens	03 249-7036	jsteffens@kinect.co.nz
Fiordland Hotel		03 249 7511	information@fiordlandhotel.co.nz
Rugby Club Rooms			
Fiordland Community House	Vicki Shayler	03 249 7754	fiordlandemploy@xtra.co.nz
Manapouri Lakeview Motor Inn		03 249 6652	office@manapouri.com

Community Response Group Members Te Anau

Name	Phone	Second phone	Email
Sarah Greaney			
Sarah McDonald			
Vicki Shayler			
Lloyd Matheson			
Linda Matheson			
John Steffens			
Rachel Cockburn			
Shaun Cantwell			
Shevaun Taberner			
Steff Ineson			
Brian Sinclair			
Jim Woods			
Malcolm Salter			
Lindsay Pearce			
Mary Wason			
Mary Chartres			
Adrian Braaksma			



Manapouri



Map Scale 1:2,500 @ A0
Map Date 17 May 2018
Imagery Date 2008

Community Response Group Members Manapouri

Name	Phone	Second phone	Email
Dave Kelly			
Inger Nicholson			
Avis Peters			
Robin Peters			
Helen Mackay			
Jacky Holmes			
Pam Smith			
Bob Pearson			
Lyn Pearson			
Paula Nicholson			
Aaron Nicholson			
Meyers and Janice Newsome			
Shirley Smith			

Community Response Groups into Recovery

Community Response Groups will be vital during the recovery of a community. They will be able act as a connection between the community and the recovery team. They will have key local knowledge and understand the effects of decisions on the local community. They will be able to identify areas of the most importance to the community, and suggest ways to work towards the communities' end goals. The process around community recovery will be described in greater depth in the Southland Recovery Plan.